



## Patient Information

Full Name: \_\_\_\_\_ Birthday: \_\_\_\_ - \_\_\_\_ - \_\_\_\_ ☐ Male ☐ Female

Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Marital Status: ☐ Single ☐ Married ☐ Divorced ☐ Widowed Social Security #: \_\_\_\_\_

Email Address: \_\_\_\_\_

Cell Phone: \_\_\_\_\_ Home Phone: \_\_\_\_\_

Employer: \_\_\_\_\_ Occupation: \_\_\_\_\_

Emergency Contact: \_\_\_\_\_ Relation: \_\_\_\_\_ Phone: \_\_\_\_\_

Do you have health insurance? ☐ Yes ☐ No

Insurance Company: \_\_\_\_\_ Member ID # \_\_\_\_\_ Group: \_\_\_\_\_

How did you hear about our office? \_\_\_\_\_ Referred by: \_\_\_\_\_

Primary Care Doctor: \_\_\_\_\_ Phone: \_\_\_\_\_

\*Please mark if your condition is the result of: ☐ Auto ☐ Work ☐ Other \_\_\_\_\_

## Chiropractic History

Have you had previous chiropractic care? ☐ Yes ☐ No Name of Chiropractor: \_\_\_\_\_

Reason for care: \_\_\_\_\_ When? \_\_\_\_\_

## Patient Condition

Describe reason for today's visit? \_\_\_\_\_

What caused this condition? \_\_\_\_\_ Date condition began? \_\_\_\_\_

When is this condition at its worst? ☐ AM ☐ PM ☐ mid-day ☐ late PM

Have you had this condition in the past? ☐ Yes ☐ No If **yes**, when was the last time you had it? \_\_\_\_\_

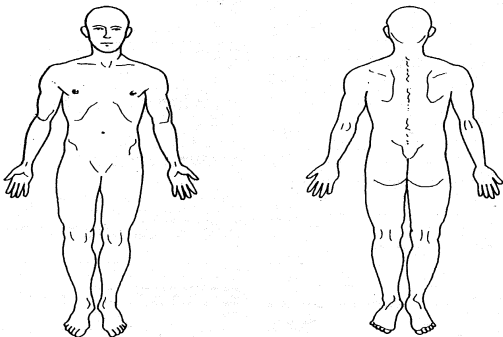
How is this condition changing? ☐ Getting Better ☐ Getting Worse ☐ Not Changing/Same

How often do you feel the pain? ☐ Occasional ☐ Intermittent ☐ Frequent ☐ Constant

What is the intensity of your symptoms? ☐ Slight ☐ Mild ☐ Moderate ☐ Severe

What activities aggravate your symptoms? \_\_\_\_\_

What relieves your symptoms? \_\_\_\_\_



Mark the areas and describe the pain:

- ☐ Ache/Dull ☐ Sharp/Stabbing ☐ Burning ☐ Throbbing  
☐ Radiating ☐ Numbness/Tingling ☐ Pins/Needles

Rate your pain **RIGHT NOW** on a scale of 0 to 10  
(0 = no pain and 10 = worst possible pain)

0 1 2 3 4 5 6 7 8 9 10



## **Medical History** (select all that you have had or currently have)

- |  |   |  |
|--|---|--|
| <input type="checkbox"/> Ankle Pain                | <input type="checkbox"/> Digestion Problems     | <input type="checkbox"/> Multiple Sclerosis        |
| <input type="checkbox"/> Anemia                    | <input type="checkbox"/> Dizziness              | <input type="checkbox"/> Neck Pain                 |
| <input type="checkbox"/> Arm Pain                  | <input type="checkbox"/> Excessive Menstruation | <input type="checkbox"/> Neurological Disorders    |
| <input type="checkbox"/> Asthma                    | <input type="checkbox"/> Eye/Vision Problem     | <input type="checkbox"/> Osteoarthritis            |
| <input type="checkbox"/> Autoimmune Disease        | <input type="checkbox"/> Fatigue                | <input type="checkbox"/> Pacemaker                 |
| <input type="checkbox"/> Bleeding Disorders        | <input type="checkbox"/> Foot Pain              | <input type="checkbox"/> Parkinson's Disease       |
| <input type="checkbox"/> Blurred Vision            | <input type="checkbox"/> Hand Pain              | <input type="checkbox"/> Poor Hearing              |
| <input type="checkbox"/> Cancer _____              | <input type="checkbox"/> Headache               | <input type="checkbox"/> Prostate Problems         |
| <input type="checkbox"/> Change in Appetite        | <input type="checkbox"/> Hepatitis              | <input type="checkbox"/> Rheumatoid Arthritis      |
| <input type="checkbox"/> Chest Pain                | <input type="checkbox"/> High Blood Pressure    | <input type="checkbox"/> Shoulder Pain             |
| <input type="checkbox"/> Cold Extremities          | <input type="checkbox"/> High Cholesterol       | <input type="checkbox"/> Significant Weight Change |
| <input type="checkbox"/> Constipation              | <input type="checkbox"/> Hip Pain               | <input type="checkbox"/> Sprain/Strain             |
| <input type="checkbox"/> COPD/Emphysema            | <input type="checkbox"/> Joint Stiffness        | <input type="checkbox"/> Stomach Problems          |
| <input type="checkbox"/> CVA (Stroke/Heart Attack) | <input type="checkbox"/> Knee Pain              | <input type="checkbox"/> Tumor                     |
| <input type="checkbox"/> Dementia                  | <input type="checkbox"/> Leg Pain               | <input type="checkbox"/> Upper Back Pain           |
| <input type="checkbox"/> Depression                | <input type="checkbox"/> Low Back Pain          | <input type="checkbox"/> Ulcers                    |
| <input type="checkbox"/> Diabetes                  | <input type="checkbox"/> Mid Back Pain          | <input type="checkbox"/> Wrist Pain                |

## **Social History**

1. Alcohol Use: ☐ Daily ☐ Weekends ☐ Occasionally ☐ Never
2. Tobacco Use: ☐ Current Smoker (Packs/Day) \_\_\_\_\_ ☐ Former Smoker ☐ Never Smoked
3. Sleeps: \_\_\_\_\_ hours      Quality: ☐ Good ☐ Fair ☐ Poor      Position: \_\_\_\_\_
4. Stress: ☐ None ☐ Low ☐ Moderate ☐ Severe      What causes stress? \_\_\_\_\_
5. Exercise: ☐ None ☐ 3-5x/week ☐ Daily      List your exercise activities: \_\_\_\_\_

## **Personal Health History**

Have you had any injuries and/or surgeries in the past?

1. \_\_\_\_\_ When: \_\_\_\_\_ Care Received: \_\_\_\_\_
2. \_\_\_\_\_ When: \_\_\_\_\_ Care Received: \_\_\_\_\_
3. \_\_\_\_\_ When: \_\_\_\_\_ Care Received: \_\_\_\_\_

List ALL medications you are taking and dosage: \_\_\_\_\_

List ANY allergies you may have: \_\_\_\_\_

Female: Are you currently pregnant or nursing? ☐ Yes ☐ No      If **yes**, when is your due date? \_\_\_\_\_

## **Family History**

Family Members – Past and Present Health conditions (arthritis, cancer, diabetes, heart disease, scoliosis, etc.)

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## CONSENT FORM

**Full Name:** \_\_\_\_\_

### HIPAA

I acknowledge that I have received a copy of this office's Notice of Privacy Practices Pursuant to HIPAA and that I have read them or declined the opportunity to read them and understand the Notice of Privacy Practices. I hereby consent to the use of my health information in a manner consistent with the Notice of Privacy Practices Pursuant to HIPAA, the HIPAA Compliance Manual, State Law and Federal law. I understand that this form will be placed in my patient chart and maintained for six (6) years. A full copy is available upon request.

### INFORMED CONSENT

I hereby request and consent to the performance of chiropractic examinations, adjustments and any other associated chiropractic procedures on me, including various modes of therapy modalities and diagnostic x-rays on myself (or on the individual named below, for whom I am legally responsible) by Dr. Tiffany Le at Signature Chiropractic. I understand and am informed that, as in the practice of chiropractic there are some risks and certain complications, which may arise during chiropractic treatment. Those risks and complications include but not limited to: physical burns, fractures, disc injuries, strokes, dislocations, muscle strain, cervical myelopathy, and costovertebral strains and separations. I do not expect the doctor to be able to anticipate and explain all risks and complications, and I wish to rely upon the doctor of exercise judgment during the course of the procedure(s) which the doctor feels at the time, based upon the facts then known, that are in my best interest.

I have had an opportunity to discuss the nature, purpose, and risks of chiropractic care and other recommended procedures. I have had my questions answered to my satisfaction. I also understand that specific results are not guaranteed. If there is any dispute about my care, I agree to a resolution by binding arbitration according to the American Arbitration Association guidelines. I have read (or have had read to me) the above explanation of the chiropractic treatments. I state that I have been informed and weighed the risks involved in chiropractic treatment at this health care office. I have decided that it is in my best interest to receive chiropractic treatment. I hereby give my consent to that treatment. I intend for this consent to cover the entire course of treatment for my present condition(s) and for any future condition(s) for which I seek treatment.

### X-RAY CONSENT

X-rays are utilized in the office to help locate and analyze vertebral subluxations. These x-rays are not to be used to investigate for medical pathology. Dr. Tiffany Le does not diagnose or treat medical conditions; however, if any abnormalities are found, Dr. Le will bring it to your attention so that you can seek proper medical advice.

By my signature below I am acknowledging that the doctor has discussed with me the hazardous effects of ionization and I have conveyed my understanding of the risks associated with exposure to x-rays. *Female:* I have been provided a full explanation of the hazardous effects of radiation to an unborn child. After careful consideration, I hereby consent to have the diagnostic x-ray examination the doctor has deemed necessary in my case.

\_\_\_\_\_  
**SIGNATURE**

\_\_\_\_\_  
**DATE**

**To be completed by patient's representative if patient is a minor, physically or legally incapacitated.**

Parent/Guardian Name (print): \_\_\_\_\_

Signature of Parent/Guardian: \_\_\_\_\_

Relationship to Patient: \_\_\_\_\_



## OFFICE POLICIES

We want to thank you for choosing Dr. Tiffany Le as your chiropractic health provider. Our goal is to serve you with exceptionally friendly and prompt service, and provide the best family health care available. In return, you will receive restored health. It is our experience that our patients who follow these simple guidelines obtain the best results and greatest benefits to their health.

### **Late, Cancellation & No Show Policy**

When you schedule an appointment, it is your responsibility to keep it. We will make every attempt to remind you via phone, text or email, but we cannot guarantee that you will receive a reminder.

For chiropractic appointments, if you miss or cancel with less than 24-hours' notice, you have 24-hours from the time of the missed visit to schedule another visit within 2 business days to make up that appointment, or you will be charged a \$35 late fee.

At times, there may be a need for Dr. Tiffany Le to cancel or reschedule an appointment. We will make every effort to notify you promptly and offer alternative appointment times as soon as possible. Please be sure you have updated your contact information so that we may reach you if necessary.

### **Payment Policy**

All payments and cost of treatments are due at the time of your visit. There is a \$30 fee for returned checks. Payments can be made by cash, check, or credit card.

### **Personal Responsibility Policy**

Signature Chiropractic is in no way responsible for the safekeeping of your personal belongings while you are in an appointment or session.

### **Returns Policy**

We cannot accept returns on purchased items, unless an item is defective. In this case please contact us to let us know, bring in the item, and we will exchange it for the same or similar item.

### **Photo Policy**

We are PROUD of our patients and the progress they make while under our care! We love to celebrate our patients' successes along with them. And when something good is happening in our lives, we feel inclined to share it with others. If the moment arises, we would love to share your photo, story, or progress on our Signature Chiropractic's Website and Social Media (i.e. Facebook, Instagram, etc.) pages in the interest of showing others that "real people" visit our office and are smiling while they're here – and most importantly, getting results!

Please check the box that applies to you:

- ☐ Sure! You can use my picture on the Signature Chiropractic's Website and Social Media pages.
- ☐ No thanks! I'll pass for now.

Thank you for understanding our Office Policies. Please let us know if you have questions or concerns.

I have read the Policy. I understand and agree to this Policy.

Signature \_\_\_\_\_



### Medicare Patients:

**To make working with Medicare/Medicare Advantage as simple as possible, we have established the following guidelines. Keep in mind that Medicare regulations change frequently and therefore, these guidelines may have to be updated.**

1. We will file all Medicare/Medicare Advantage Claims.
2. We will file all Medicare Secondary/Supplemental Insurance Claims.
3. We are participating provider with Medicare which means Medicare pays us directly, however, Medicare patients must meet an annual deductible, which we are required to collect at the beginning of services for each calendar year. Supplemental coverage may pay deductible but no such coverage is available, the patient is fully responsible for the deductible.
4. Medicare pays for 80% of allowed charges. Supplemental coverage may pay the remainder 20%, but if no coverage is available, the patient is fully responsible for the co-insurance.
5. If commercial insurance is your primary Medicare plan (Examples: AARP, Blue Cross Blue Shield, United Health Care, etc.), you may have a co-pay that you are fully responsible for such amount.
5. Medicare **DOES NOT PAY FOR MAINTENANCE CARE**. This will be your responsibility.
6. Medicare does not pay for all of your health care costs. The fact that Medicare does not pay for a particular item or service does not mean that you should not receive it.

### MEDICARE PAYS FOR:

- Medically necessary **Manipulation/Adjustment** of the spine. (If supported by an examination and/or x-rays)
- After the deductible is met or after co-pay
- Depending upon the condition

### MEDICARE DOES NOT PAY FOR:

- |  |                           |
|--|---------------------------|
| • Examinations and/or Re-Examinations          | • Maintenance Care        |
| • X-rays                                       | • Nutritional Supplements |
| • Therapies (muscle stim, hot/cold pack, etc.) | • Orthopedic Supplies     |
|  | • Rehabilitation          |

**I have read and understand the limitations of my Medicare coverage and agree to be personally responsible for the payment of deductible, co-insurance, co-pay and any non-covered services if I choose to receive those services.**

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Signature of patient or person acting on patient's behalf

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Date



## FINANCIAL POLICY

**We ask that you read and understand our policy as it applies to your particular situation.**

**SELF-PAY:** We request that you pay in full of your visit at the time the services rendered. Care plan may paid in full at time of service (TOS) discounted rate. You may choose to make weekly payment when you agree to keep a debit/credit on file and authorize to process your payment. We are happy to accept cash, check, Master, Visa, Discover or AMEX.

**PATIENT WITH INSURANCE:** Your insurance is an agreement between you and your insurance company, not between your insurance company and Signature Chiropractic. It is important that you take responsibility for understanding your benefits. Most of the common services in the office are covered by your insurance plan, depending on your policy. We will verify benefits with your insurance carrier prior to receiving care; however, the benefits quoted to us by your insurance carrier are not a guarantee of payment. As a courtesy to you, the office will complete any necessary insurance forms at no additional charge, and file them with your insurance carrier. **It is to be understood and agreed that any services rendered are charged to you directly and you are personally responsible for payment of deductibles, co-pays or any non-covered services at time of service.** If your policy prohibits collection of co-pay, deductible and/or co-insurance prior to claim processing, we will require a credit/debit card to be kept on file. Payment for services not covered due to unmet deductible, co-insurance amount or policy exclusions will be automatically processed after receipt of Explanation of Benefits (EOB) from your insurance carrier.

**MEDICARE/MEDICARE ADVANTAGE:** We do accept assignment from Medicare. **Medicare Part B** only covers manipulation of the spine. All other services are not covered and will be your responsibility. These services include, but are not limited to, x-rays, examinations, therapies, orthotics, supports, and/or nutritional supplements. You will be required to meet your annual Part B deductible and pay 20% of the Medicare allowed fee on the spinal manipulation, in addition to 100% of all non-covered services.

Medicare Part B patients with a Supplemental/Secondary policy will generally have their Part B deductible and the 20% covered by the supplement/secondary. However supplemental/secondary policies generally do not pay for services that Medicare does not allow. Medicare patients will be required to sign an Advance Beneficiary Notice (ABN) prior to starting care, any time there is a significant change in diagnosis, and/or at the beginning of each year. **Medicare Advantage** plans generally follow the same guidelines as Medicare Part B, except you may have a copay instead of a deductible/20% plan. We file and submit Medicare claims at no charge.

**FLEX PLANS/MEDICAL SAVINGS ACCOUNTS:** Please inform us if you have a medical savings account, sometimes known as a 'flex plan' or "health saving plan". We provide you with a statement of your charges for reimbursement upon request.

**ACCOUNT BALANCES:** Any charges you incur after your insurance has been billed, including co-insurance, deductibles, and any unauthorized or out of network services are your responsibility. Payment for these balances is expected within 60 days. If you are unable to pay within this timeframe, please contact the office. We are willing to negotiate payment arrangements to enable you to avoid additional action. Additional fees for payment letters will be added to the account balance. Account balances that older than 60 days will be charged 10% interest. Balances that reach 90 days will be charged to the debit/credit card on file. Remaining balances will be sent to collections.

*By my signature below, I hereby authorize and direct my insurance company to issue payment directly to Signature Chiropractic for medical services rendered on my behalf. If I receive payment for these services from my insurance company in error, I understand I am obligated to forward the money immediately to Signature Chiropractic. I understand that services rendered by Signature Chiropractic and Dr. Tiffany Le are a necessary part of the medical care for which I have been referred to this office to receive. I hereby consent to and authorize the administration of the recommended services. I authorize Signature Chiropractic to obtain or secure any medical records as may be required for continuity of care on my behalf.*

*By my signature below I confirm I have read and fully understand financial policy of Signature Chiropractic. I have been given an opportunity to ask questions and receive a copy of this document. I also understand that if my insurance does not respond within 60 days, or if my attorney no longer represent my lawsuit, or if I suspend or terminate my schedule of care as prescribed by Dr. Tiffany Le at Signature Chiropractic that fees will be due and payable immediately. My account balance will be charged to the debit/credit card on file.*

**Patient or Responsible Party Name:** \_\_\_\_\_ **Patient DOB:** \_\_\_\_\_

**Patient or Responsible Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_